

## REPUBLIC PF MACEDONIA RADIATION SAFETY DIRECTORATE



## **QUALITY POLICY**

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- ➤ The Radiation Safety Directorate (RSD) seeks to provide the highest level of radiation protection for the population, exposed persons and the environment in the Republic of Macedonia in accordance with the highest international standards.
- Radiation Safety Directorate is committed to the good behavior and professionalism of the administrative staff in the RSD and strengthening the confidence of the citizens in the work of the RSD.
- The top management of the Radiation Safety Directorate is constantly striving for effective management and continuous improvement of the processes and their results, through cooperation, participation and precise guidance of the employees.
- > The established mission and vision of the Radiation Safety Directorate are realized through precisely determined priorities and goals of work that are aimed at protecting the population and the environment from the harmful effects of ionizing radiation.
- > Radiation Safety Directorate, through the goals and priorities elaborated in programs and work plans, aims at achieving enhanced nuclear safety and security in order to become a leader in the region.
- > The employees of the Radiation Safety Directorate in their daily work follow all ethical standards and rules of conduct in relations with clients, superiors and colleagues in order to achieve the best results and maintain one of the basic principles of the RSD its reputation.
- ➤ The Radiation Safety Directorate applies a process approach to the creation and maintenance of the quality management system, performs identification, planning, introduction, control and continuous improvement of all processes that influence the quality of the services of the RSD.
- > Radiation Safety Directorate strives to maintain a team of highly qualified and motivated staff in order to meet the requirements of all stakeholders.
- > Radiation Safety Directorate supports the Quality Management System in accordance with the requirements of the international standard ISO 9001: 2015.
- > The top management of the Radiation Safety Directorate periodically performs the control of the policy, the functioning of the quality management system, the fulfillment and setting of new quality objectives.

Svetislav G Roger Director of the R